



13 OCTOBER 2016

CLIENT SATISFACTION SURVEY FOR UCS TECHNOLOGY SERVICES

Dear Client

UCS Technology Services is committed to delivering a quality experience through listening to our Customers and meeting their needs. In order for us to improve, we will be conducting market research with key clients and would appreciate your participation and honest opinion.

We have appointed Insight Survey, an independent market research company, to conduct market research on our behalf. Insight Survey is a corporate member of the Southern African Marketing Research Association (SAMRA). All information is treated as confidential and will not be used for any other purpose other than research.

They will be sending you an email with a link to participate in an online survey that should take no more than 5 minutes of your time.

If you would like to confirm the legitimacy of the market research or if you have any questions, you are welcome to contact me or your service delivery manager.
Thanking you in advance for your valuable input.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Saul Gorin'.

Saul Gorin
CEO