

8 November 2016

Brand and Service Survey for Sasria SOC Ltd

Dear Stakeholder,

Sasria SOC LTD are committed to delivering a quality experience through continuously listening to our stakeholders to meet your needs. In order to help us to improve our service to you, we will be conducting market research and would appreciate your participation and honest opinion.

We have appointed Insight Survey, an independent market research company, to conduct the market research on our behalf. Insight Survey is a corporate member of the Southern African Marketing Research Association (SAMRA). All information is treated as confidential and will not be used for any other purpose other than research.

Insight Survey will be sending you an email with a link to participate in an online survey that should take no more than 5 minutes of your time.

If you would like to confirm the legitimacy of the market research or if you have any questions, you are welcome to contact me.

Thanking you in advance for your valuable input.

Yours sincerely,



Thokozile Mahlangu

Executive Manager: Stakeholder Management

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